



EUROPEAN HEALTH AND DIGITAL EXECUTIVE
AGENCY (HADEA)

Health and Food
EU4Health/SMP Food

Brussels
HaDEA.A.2.001/AJP

Subject: HADEA/2024/OP/0014 - Support centre for the European electronic health record exchange Format (EEHRxF) and for the interoperability and security of electronic health record systems

Dear Sir, Dear Madam,

The Health and Digital Executive Agency (HaDEA) of the European Commission has launched the project titled “**Support centre for the European electronic health record exchange Format (EEHRxF) and for the interoperability and security of electronic health record systems**”.

The contract is led by Ernst & Young Consulting and will run from August 2025, for a duration of 36 months.

The objective of this initiative is to set up and operate a support centre for stakeholders to advance in the adoption of the Format and in key aspects such as the interoperability and security of EHR systems towards the implementation of the European Health Data Space (EHDS)¹. The Support Centre will facilitate the adoption of the Format by providing services to relevant stakeholders such as implementers of the Format and of EHR systems, and EHR systems manufacturers, health institutions and authorities and healthcare providers intending to ensure compatibility of their systems with the EHDS requirements. This action will support preparedness of the relevant stakeholders for data exchange in the context of the EHDS.

As part of its tasks, the contractor will establish, manage, and support a Community of Practice for the Exchange Format (COPEF) focused on the implementation and use of the Format and will oversee the rollout of electronic health records in compliance with the EHDS regulation, ensuring the appropriate involvement of the users of the Format and experts in patient information exchange.

To ensure the effective implementation of the project’s objectives and to foster collaboration, knowledge-sharing, and stakeholder engagement, the contractor will reach out to relevant organisations and experts to gather their feedback, input, and participation in the planned activities, with a focus on EHDS-related industry stakeholders. These actions will be carried out through the service framework of the Support Centre which will bring together a range of initiatives such as the COPEF, thematic workshops, interviews, surveys, training modules (via the EU Academy) or collaboration and knowledge exchange platforms.

¹ [Regulation \(EU\) 2025/327 - OJ L, 2025/327, 5.3.2025](#)

As such, I would be grateful if all persons and organisations contacted would provide their full support and contribute to this important project by engaging with the contractor to the best extent possible, whether in the context of the COPEF or in relation to other activities supporting the Exchange Format and EHR systems.

Should you have any questions, please do not hesitate to contact EY Consulting, at support.eehrf@be.ey.com. You can also contact HaDEA Project Officer, Mrs. Alicia Juárez Pallarés at Alicia.JUAREZ-PALLARES@ec.europa.eu or DG SANTE Policy Officer, Mrs. Sara Facchinetti at Sara.FACCHINETTI@ec.europa.eu.

Thank you in advance for your kind cooperation.

Yours sincerely,

e-signed
Nicolas KRIEGER
Head of Unit (acting)